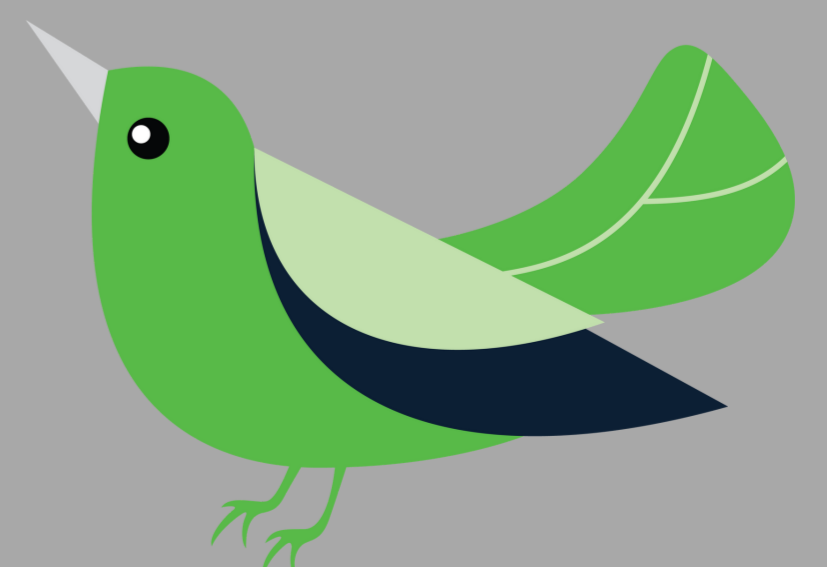


# Capture customer context

A Knowledge Centered Service practice.  
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